## Kadir Abdul

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## Mediation experience

Kadir Abdul is an accredited Civil / Commercial Mediator, he currently sits on the panel of mediators for Align Mediation, he is a member of the Civil Mediation Council (CMC), and is also an associate member of BIMA (Belief In Mediation & Arbitration).

Kadir has been trained by Barrister Steve Hancox on behalf of Align Mediation; he has since been on mediation observations ranging from; complex boundary disputes between neighbours, commercial contractual disputes involving giant retail outlets and distributors, and payment disputes involving a large construction company and sub-contractor all of which resulted in successful settlements.

Kadir has shadowed and learnt from highly experienced mediators many of whom are successful Barristers and former Judges on mediation sessions.

Kadir acquired skills that are considered to be essential in being an effective mediator, critically patient and the ability to remain impartial. He is also creative in helping to find a resolution to conflicts with an understanding of how people behave when they are in conflict. He has excellent listening skills and the ability to let people reach their own solutions, rather than directing them. He can work with people from all walks of life

## Professional experience

Kadir is also an active freelance Paralegal, and member on the Professional Paralegal Register with National Association of Licensed Paralegal (NALP), and runs a small business, involving claims management services and Paralegal services.

He is an experienced Team Coordinator, Resourcing Executive, Administrator and Customer Service advisor; he has worked for some of the UK's leading support services companies as an AV Data Coordinator leading a team of AV surveyors.

Kadir has worked for a global procurement and supply chain management company, in a busy corporate setting with a strong team culture.

Kadir has a proven track record of making improvements in customer service, reviewing, improving and implementing processes resulting in higher sales and customer retention.

Kadir has vast and varied experience in the legal arena, as well as in Customer Service, Finance, Administration, Project Management, Management and dealing with people from all walks of life.

Other information

Kadir is also a Law student currently studying for his LLB with the Open University; He has also worked as a volunteer for a charity organisation which supports refugees, asylum seekers and immigration detainees. His role as an Information and Signposting (I&S) advisor was to provide advice and assistance to asylum seekers and refugees on a range of issues and make referrals.