



Mediation Experience

Lorna is an accredited Civil & Commercial Mediator. She trained with Align Mediation Ltd in April 2017.

Whilst she is very focused and wants to achieve results she is very honest, calm, pragmatic & patient and always checks understanding. She has a track record of explaining things in simple, straightforward language.

“I believe that listening well is key to settling disputes.”

“You will find me to be very down to earth!”

As an HR professional you will have someone that is very confident in engaging with everyone and is not afraid to tackle tricky subjects. Her focus is on listening to parties to support them in reaching a settlement

Lorna has significant experience of handling disputes in a large business and is therefore happy to mediate across a range of subjects. Lorna lives in Thame, Buckinghamshire. This is quite near Oxford and gives easy access to Birmingham, London and the rest of the South of the Country. She is also happy to travel to mediations in any other part of the UK.

Professional Experience

Lorna has 28 years experience in Senior HR Leadership and Commercial roles within a very high profile retail environment. Most recently Lorna was Head of Reward & HR Policy (part of the HR Leadership Team) at the FTSE 100 listed Sainsbury’s with responsibility for the Reward strategy for over 165,000 people. Before that she held a generalist Head of HR role.

Lorna has excellent commercial awareness and devised and implemented HR and Operational strategies. She has significant experience of workplace disputes such as disciplinary, grievance and bullying & harassment amongst others.

She has handled many complex matters using her broad skill set.

She has always worked closely with employees, board members, external bodies, contractors and lawyers. She thinks it is really important that everyone is heard and views considered.

She now runs her own mediation company.

Outside of Work

Lorna loves life in a small village and with her husband has renovated their property. She enjoys foreign travel and visiting friends and family in her native Scotland.

